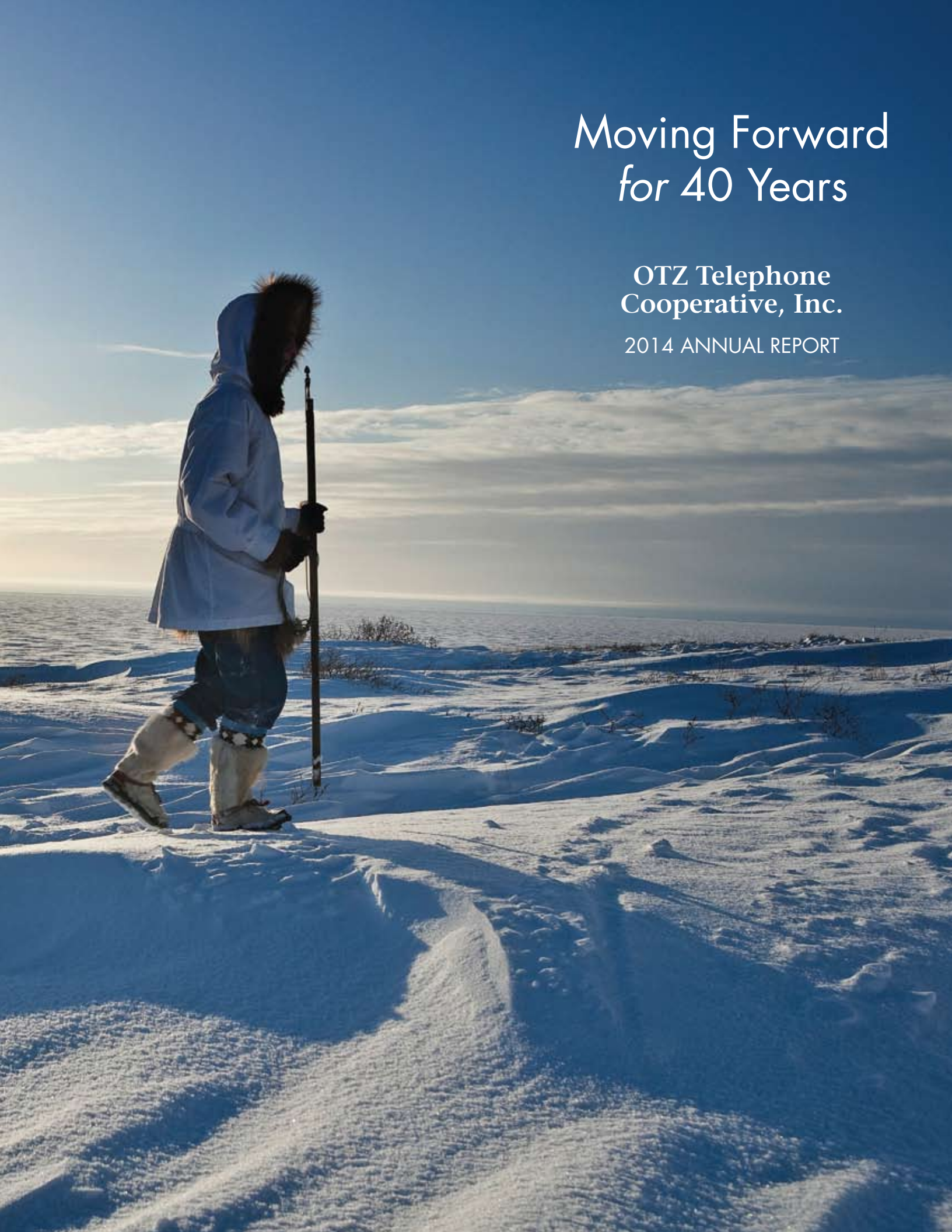


Moving Forward *for 40 Years*

OTZ Telephone
Cooperative, Inc.

2014 ANNUAL REPORT



Contents

- 1 Achievements
Plans
Scholarships
Donations
- 2 Over the Decades
- 3 40 Years of
Forward Thinking
- 4 OTZ Staff
- 5 Board of
Directors
- 6 Financial
Statement
- 8 Annual Meeting
Minutes

LETTER to Members

May 5, 2015

Dear OTZ Members:

Our cooperative has come a long way in the last four decades, thanks to you! Your continued trust and the vision of community-minded people – like our own Chester L. Ballot who has served as technician, general manager and now as a board member – have enabled OTZ to provide service to our region for 40 years.

We're proud to say that while communications has changed dramatically over the years, the people of OTZ have not. We are still a cooperative, owned by you, with services delivered to you by your friends, neighbors and family members who live and work right here in the region.

Our work in 2014 included the completion of numerous wireline projects throughout the region and continuing improvements to broadband Internet services. We also focused on laying the groundwork for providing LTE (Long Term Evolution) wireless service in Kotzebue and throughout the region. LTE is the most current wireless technology on the global market. We installed our first LTE wireless switch in Kotzebue, which is being used to provide camp-phone service. Providing that we get sufficient Universal Service Fund support, we plan to install LTE equipment in the villages over the next 24 months.

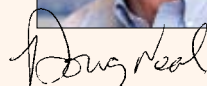
Regarding the USF, its chief administrator, Federal Communications Commission Chairman Tom Wheeler, visited Kotzebue in 2014. While he was here, and in other meetings throughout Alaska, he challenged all the state's telecommunications providers to develop a Universal Service Plan that would work for Alaska. This presented an exciting challenge and opportunity.

So with Executive Director Christine O'Connor of Alaska Telephone Association taking the lead, company managers from Alaska's telecommunications carriers large and small got together and, over the course of six months, hammered out the Alaska Consensus Plan, a copy of which is included with your annual report. The plan was well received at the FCC and by our congressional delegation. We expect the FCC to act on it over the next several months.

Again, thank you for being a member of the cooperative. We look forward to serving you for many years into the future!

Sincerely,




Doug Neal
CEO




Gordon Newlin
President

Moving Forward Every Year

2014 Achievements

- Laid groundwork for providing LTE wireless service in Kotzebue and the villages.
- Completed numerous wireline projects throughout region.
- Connected GCI's Terrea network to OTZ Telephone's network.
- Continued improving broadband Internet services.
- Helped create statewide Alaska Consensus Plan submitted to the FCC for approval and implementation.
- Reached out to Noorvik and Selawik residents to boost cell phone sales.
- Charlie R. Gregg joined the OTZ Telephone Board of Directors.
- Hired five new employees: Gary Swan of Kivalina, Alfred Cleveland of Shungnak, Frank Onalik, Sr. of Noatak, William Bernhardt of Kobuk and Glenn Douglas of Ambler.

Coming in 2015

- Extension of LTE-based wireless service to the villages (funding dependent).
- Turn up new LTE camp phone service.



Investing in Our Communities

Zonna Lie-Ito OTZ Scholarship Winners

Congratulations to our 2014 scholarship recipients! Each will receive \$1,500/year as a full-time college student as long as he or she maintains a GPA of 2.0 or higher. And the winners are...

- **Danielle R. Fields – Kotzebue MHS**
Business Management at UAA
- **Margaret L. Norton – Kotzebue MHS**
Undecided at Brown University (Providence, RI)
- **Stephanie Rae Sampson – Kotzebue MHS**
Business Administration at UAF
- **Lindsey C. Westlake-Reich – Kiana HS**
Elementary Education at UAF

Community Donations & Sponsorships

OTZ Telecom continues its tradition of supporting our people and our communities. In 2014, we donated to these great organizations:

- Arctic Circle Search & Rescue
- Boys & Girls Club
- City of Selawik
- Fourth of July Activities in the Villages
- KOTZ Radio
- KOTZ Radio Fundraiser
- Kotzebue Free Coop
- Kotzebue Search & Rescue
- Maniilaq Association
- Maniilaq Family Crisis Center
- Maniilaq New Year Giveaway
- NANA Regional Corporation
- Noorvik Free Coop
- Noorvik IRA
- Noorvik School
- Noorvik Search & Rescue
- North Star Market Free Coop
- Northwest Arctic Borough
- Northwest Arctic Borough School District
- RAVN Christmas Party
- Selawik Free Coop
- Selawik IRA
- Selawik Search & Rescue
- Village Annual Spring Clean Ups

Connie Hunnicutt is a longtime OTZ customer who enjoys all of our services.

Over the Decades



1975
The people of Kotzebue create OTZ, electing original board members James Gregg (president), Alex Hills, Albert Adams, Nellie Ward, and Thomas Sheldon.

1985
FCC's new "Lifeline/Linkup" service began and we started construction on a new warehouse.

1989
Red Dog Mine production begins and 300 new customers join OTZ.

1996
With the Telecommunications Act of 1996, we established OTZ Telecommunications to provide long distance service to members and other universal service offerings.



1998
Established OTZ Long Distance (OTZ LD) service.

2002
Turned up new digital cell switch, greatly improving camp phone service, and acquired roaming agreements with AT&T.

2005
Introduced prepaid wireless service. Held \$23 million in assets.

2008
Expanded DSL to villages.

2009
Cellular service expands to the villages.



2014
Held \$14,744,007 in assets.

1975 – 1985
OTZ Telephone installs phones in villages.

1983
Built new headquarters at 346 Tundra Way.

1988
Added two seats to the board to better represent the villages.

1995
OTZ held \$9,385,000 in assets; John Baker starts mushing.

1997
Introduced our own Internet service – and was the first rural Alaskan telecommunications company to provide (what was then) high-speed Internet access to all the communities in Northwest Alaska.

1999
Expanded headquarters and consolidated outside plant and administrative offices in one building.

2003
Provided DSL service in Kotzebue. Installed 100-ft. wireless tower in Selawik for future camp phone service. Introduced "Ebill," allowing customers to access bills and pay online.

2007
Formed Ningiq, with Arctic Slope Telephone Association Cooperative, to enhance cellular service in both areas and achieved Eligible Telecommunications Carrier (ETC) designation – paving the way for digital wireless service in villages.

2010
Began offering smart phones, became a Hearing Aid Compatible (HAC) cell phone provider* and was able to reduce monthly cell plan rates by 50%.

**This HAC offering is a small part of our commitment to serving people with impairments and honoring the Communications and Video Act of 2010 (CVAA).*



40 Years of Forward Thinking

Four decades ago, phone service in the Northwest Arctic was spotty. And expensive. “Wireless” meant the radio and the closest thing to “Internet” was the fish you landed that day.

All that changed in 1975. Tired of unreliable and expensive phone service, area residents decided to create their own telephone company. They met at Walsh’s store in Kotzebue to discuss incorporating and buying out the existing providers. They elected the first board of directors, including James Gregg (president), Alex Hills, Albert Adams, Nellie Ward, and Thomas Sheldon. Then, with the help of both native corporations in Kotzebue (NANA and KIC), OTZ Telephone Cooperative, Inc. was born.

The first years were dedicated to installing phones in the villages and building local infrastructure. In 1988, OTZ added two board seats to better represent the villages. The following year, when Red Dog Mine opened, OTZ was flooded with 300 new customers...and the company happily met their needs.

With the introduction of the Telecommunications Act of 1996, OTZ Telecommunications was created to provide long distance service to members. And as technologies advanced, so did OTZ.

The company introduced its own Internet service in 1996 – and was the first rural Alaskan telecommunications

company to provide (what was then) high-speed Internet access to all the communities in Northwest Alaska. Then came wireless. OTZ invested in the infrastructure it takes to provide cellular service, first in Kotzebue and then expanded out to the villages as budgets allowed.

When smart phones started to take off in 2010, OTZ began offering a variety of them – including hearing aid compatible options – and was able to reduce cell plan rates by 50%.

Over the years, your co-op has invested more than \$18 million into making OTZ one of the best rural telephone cooperatives in the country. We work hard to bring, and constantly advance, leading edge technologies to members throughout the region.

Today, OTZ provides competitive phone, cellular, Internet and other telecommunication services. We currently serve some 4,000 residential and business members – all right here in the Northwest Arctic region.

We’d like to dedicate this annual report to all of our members, employees and directors who’ve helped shaped our cooperative over the years. *Quyanaq!*



Proud to Serve All Members

OTZ is happy to comply with the spirit and intent of the Communications and Video Accessibility Act of 2010 (CVAA), FCC regulations and the Telecommunications Act of 1996, by offering the following and more:

- Single line local service on a flat rate basis.
- Local emergency service reached by dialing "911."
- Long distance, operator service and directory assistance (through interexchange carriers).
- Toll restriction services at customer's request.
- Lifeline and Linkup programs to qualifying low-income residential customers.
- Hearing aid compatible phones.

Customer Sherron Stalker enjoys OTZ cell service along with our telephone and Internet.



OTZ Telecommunications Staff

Caleb Crossan
*Customer Service
Representative*

Malinda Reich
Billing Clerk

Stephanie Sampson
*Customer Service
Representative*

Carl Weisner
Operations Manager

OTZ Telephone Cooperative, Inc. Directors



Chester L. Ballot
President
Dist. 6: Kotzebue



Jane Cleveland
Vice President
Dist. 1: Ambler,
Kobuk, Shungnak



Gordon Newlin
Secretary/Treasurer
Dist. 2: Kiana,
Noorvik, Selawik



Marie N. Greene
Director
Dist. 5: Kotzebue



Charlie Gregg
Director
Dist. 7: Kotzebue



Eunice Hadley
Director
Dist. 3: Buckland,
Deering



Larry D. Jones
Director
Dist. 4: Kivalina,
Noatak, Red Dog

OTZ Milestones

We'd like to welcome all our new hires – and send a special thank you to Ben Phillips for his 32 years of service and his key role in building out our network.

OTZ Telephone Cooperative, Inc. Staff

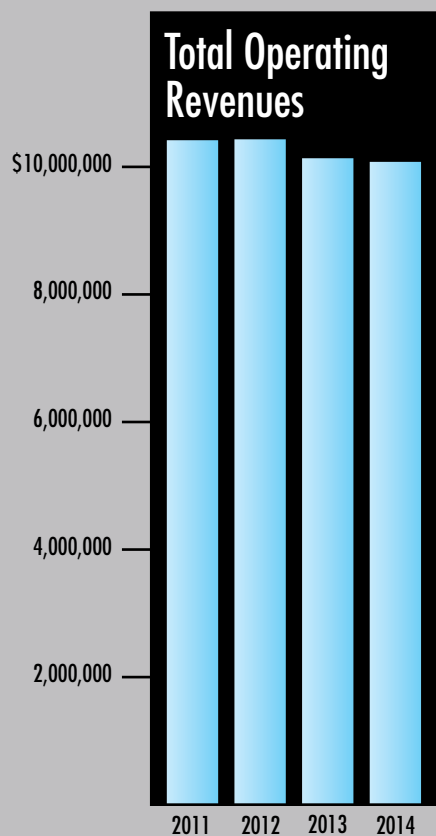
Doug Neal (*CEO*)
Chandra Abeyratne
Harry Baldwin
Bruce Barr (*Deering*)
William Bernhardt (*Kobuk*)
Melford Booth
Alfred Cleveland (*Shungnak*)
Brian Cleveland (*Ambler*)

Vern Cleveland (*Noorvik*)
Shawn Curtis (*Kiana*)
Glenn Douglas (*Ambler*)
Cindy Fields
Sean Hoffman (*Noorvik*)
Mark Iten
Gary Jackson (*Selawik*)
Wilbur E Karmun, Jr.

Harold Lambert
David Lee (*Buckland*)
Donna McConnell
Lucy Mae McConnell
Jason Nantelle
Grace Norton
Frank Onalik, Sr. (*Noatak*)
LeAnn Schaeffer

Ann Sieh
Don Smith
Gary Swan (*Kivalina*)
Rudy Thomas, Sr. (*Buckland*)
Richard Wells, Sr.

OTZ TELEPHONE COOPERATIVE, INC. and SUBSIDIARY
Consolidated Balance Sheets
December 31, 2014 and 2013



Assets	2014	2013
Current assets:		
Cash	\$ 1,024,904	1,011,380
Accounts receivable, less allowance for doubtful accounts of zero	923,142	979,179
Materials and supplies	475,014	487,267
Prepaid income taxes	36,723	10,606
Prepaid expenses	171,654	95,361
Total current assets	2,631,437	2,583,793
Other assets and investments:		
Other investments	586,033	633,845
Restricted cash	25,476	23,834
Total other assets and investments	611,509	657,679
Property, plant, and equipment:		
In service	32,072,557	31,803,868
Under construction	296,034	445,478
	32,368,591	32,249,346
Less accumulated depreciation	20,867,530	19,129,497
Property, plant, and equipment, net	11,501,061	13,119,849
Total Assets	\$ 14,744,007	16,361,321

Liabilities and Members' Equity	2014	2013
Current liabilities:		
Current portion of long-term debt	\$ 1,796,400	1,719,100
Accounts payable and accrued expenses	631,542	718,182
Customer deposits	87,957	64,292
Advanced billing	62,498	60,127
Total current liabilities	2,578,397	2,561,701
Long-term debt, net of current portion	6,210,251	7,927,551
Deferred credits	25,476	23,834
Unclaimed capital credits	296,233	296,233
Members' equity:		
Memberships	6,855	6,735
Patronage capital	5,626,795	5,545,267
Total members' equity	5,633,650	5,552,002
Total Liabilities and Members' Equity	\$ 14,744,007	16,361,321

OTZ TELEPHONE COOPERATIVE, INC. and SUBSIDIARY
Consolidated Statements of Operations
Years Ended December 31, 2014 and 2013

	2014	2013
Operating revenues:		
Local network	\$ 851,911	928,372
Network access	7,604,764	7,595,648
Billing and collection, directory, and other	23,463	40,383
Equipment sales and leases	318,736	274,273
OTZ Telecommunications	1,279,928	1,296,785
Total operating revenues	10,078,802	10,135,461
Operating expenses:		
Plant specific	2,618,687	2,500,039
Plant nonspecific	629,158	667,230
Depreciation	1,738,033	1,647,682
Customer	329,043	325,711
Corporate	1,121,841	1,413,128
Operating taxes	105,227	107,721
Equipment sales and leases	396,933	390,940
OTZ Telecommunications	1,765,403	1,885,033
General and administrative	880,492	723,960
Total operating expenses	9,584,817	9,661,444
Operating margin	493,985	474,017
Other income (expense):		
Interest and dividend income	2,566	8,776
Interest expense	(373,053)	(450,493)
Income tax expense	(1,973)	(96,921)
Other gains (losses), net	(39,997)	80,382
Total other income (expense)	(412,457)	(458,256)
Net margin	\$ 81,528	15,761



OTZ Telecom Operations Manager Carl Weisner plays an integral role in keeping us moving forward.

**ANNUAL MEETING MINUTES
OTZ TELEPHONE COOPERATIVE, INC.
May 15, 2014**

I. Call to Order

At 7:01 p.m. on May 15, 2014, Board President, Gordon Newlin, called to order the 39th Annual Meeting of Members of OTZ Telephone Cooperative, Inc. He reminded the members that they were on the air with KOTZ radio.

II. Invocation

Gordon welcomed everyone to the meeting, after which, Vivian Lane gave the invocation.

III. Determination of Quorum

With more than 50 members in attendance, a quorum was established.

IV. Early Bird Drawing

After an explanation of how the raffle was going to be run, Ann Sieh, LeAnn Schaeffer and Caleb Crossan conducted the early bird drawing. Attendee Melvin Lee made the first draw and the nine-piece fisherman's tool kit. The mail-in winner was drawn by Gale Tickett of Ambler. Attendee Charlie Gregg made the second draw, picked the Stanley stainless steel thermos and drew the mail-in winner, Louis C Edenshaw of Kotzebue.

Following the draw, Gordon Newlin introduced himself, Chester L. Ballot, Jane Cleveland, Eunice Hadley, and Larry D. Jones; he announced that Marie N. Greene was out of town on business. Gordon also thanked Lucy S. Nelson for her years of service. She was elected to the board in 2005, and served on the finance committee and as vice-president of the board.

V. Approval of Annual Meeting Minutes of May 15, 2013

Billy Lee moved to approve the minutes of the Annual Meeting of May 15, 2013 and was seconded by Mary Ann Wilson. The motion passed unanimously.

VI. Election of Three Directors – from District 4 (*Kivalina, Noatak, Red Dog*); District 6 (*Kotzebue*); and District 7 (*Kotzebue*)

Chester read the section of the bylaws that pertains to the process of nominating members to the board of directors. He thanked Ann and the nominating committee for their hard work. The nominating committee consisted of Pierre Lonewolf of Kotzebue, Alice Adams of Kivalina and Carol Wesley of Noatak. Chester then read the list of nominees for the three board seats:

District 4 (*Kivalina, Noatak, Red Dog*) – Enoch Adams, Jr. (Kivalina); Isabelle Booth (Kivalina); Colleen Swan (Kivalina); Caleb Wesley (Kivalina); Whittier Burns (Noatak), Larry D. Jones, incumbent (Noatak); Joseph Luther (Noatak); Carol Wesley (Noatak); and Martha M Woods (Noatak).

District 6 (*Kotzebue*) – Chester L. Ballot, incumbent.

District 7 (*Kotzebue*) – Charlie Gregg and Pierre Lonewolf.

Chester notified the members that, per the bylaws, he was required to request nominations from the floor, and after a minute, hearing none, he noted that the nominations were closed.

Chester requested and received eight volunteers from the membership to help Ann Sieh count the ballots. He then asked if there were any more ballots to collect from the floor.

VII. New Business

There was no new business.

VIII. Reports

A. Board

Chester turned the meeting over to CEO Doug Neal.

B. Management

Doug greeted all participants and welcomed them to the meeting. He thanked the board and staff for all their hard work.

Doug thanked Ann for the hard work she did to make the OTZ annual meeting a success. He then recognized three former employees for their many years of dedicated service. He thanked Phyllis Ferguson for 24 years of service, and Brenda Schaeffer and Margie Ubben who both completed 19 years of service.

Doug reported that OTZ had to refuse a drawdown on a loan from Rural Utilities Service (RUS) due to Federal Communications Commission (FCC) uncertainty regarding Universal Service Fund support for small, rural carriers. The loan would have been used to build-out the OTZ wireless network in the villages. Doug said that he and others who represent small Alaskan carriers had gone to Washington, DC, to meet with our delegation and key personnel at the FCC. The OTZ delegation informed the FCC that small, rural carriers need predictable and sufficient support to expand their networks.

Doug then talked briefly about the two middle mile projects. He said that GCI would probably turn up a terrestrial microwave project in 2015, and that Quintillion Networks is working towards bringing an undersea fiber optic cable to Kotzebue sometime during the next few years.

Doug introduced the accounting staff, Lucy Mae McConnell and Donna McConnell. He said that both women are doing a great job at OTZ and that he was especially proud of Lucy Mae who recently earned her bachelor's degree in Business Administration.

Doug presented the audited financial statements for calendar year 2013. Following the presentation of the audited financial statements, he introduced Ben Phillips, who is the outside plant manager.

Ben greeted everyone and introduced Don Smith, purchasing agent; Harold Lambert, warehouseman; Wilbur Karmun, Chandra Abeyratne, and Dan Schultz, who work in the central office; and John Baker and Rick Wells, who do outside plant work. Ben recognized OTZ village representatives, Brian Cleveland of Ambler; Rudy Thomas of Buckland; Bruce Barr of Deering; Shaun Curtis of Kiana; Billy Bernhardt of Kobuk; Melford Booth of Noatak; Verne Cleveland and Sean Hoffman of Noorvik; Gary Jackson of Selawik; Alfred Cleveland of Shungnak; and Andrew Baldwin of Kivalina. He also recognized our engineers, Gerald Gardner, Jeff Simpson, and Frank Simpson.

Ben reported that during the previous year, OTZ installed new central office switches in Ambler, Kobuk, Shungnak and Kotzebue. He also reported that OTZ replaced aerial cable along Turf Street, and installed new cable line to five new homes in Buckland. He informed the meeting that long-distance carriers have been experiencing problems with phone calls being terminated to landline phones. OTZ has been working with the carriers to resolve this problem.

Ben closed by reporting that OTZ will conduct a number of aerial cable projects in Kotzebue in the villages over the next year. At

this point in the meeting, Ben introduced Carl Weisner, OTZ telecommunications operations manager.

Carl welcomed everyone and introduced himself and his staff:

Malinda Reich, billing clerk; Caleb Crossan, customer service representative; and Stephanie Sampson who will start work with OTZ soon. He introduced the Internet department crew: Mark Iten, data/network administrator; Jason Nantelle, Internet systems administrator; and Harry Baldwin, network systems technician.

Carl reported that in 2013, OTZ added faster download speeds on rate plans, updated the OTZ Telecom logo, and is transitioning from paper to electronic filing. OTZ has new cell phones and rate plans there as well. Carl noted that DSL service from OTZ is unlimited and can be bundled with cell service. He stated that OTZ provides free Wi-Fi service throughout Kotzebue.

Carl then introduced Caleb Crossan.

Caleb welcomed everyone to the meeting and introduced the front office staff: Cindy Fields, billing clerk; LeAnn Schaeffer, assistant billing clerk; and Grace Norton, customer service representative. He encouraged members of the cooperative to sign up for online bill paying. He talked about the Lifeline and Linkup program for both wireline and wireless service. Caleb closed by talking about some of the other innovative technology that OTZ is moving towards to make it easier for customers to do business with us.

Caleb thanked everyone for their time and turned the meeting back over to Board President Gordon Newlin.

IX. Unfinished Business

There was no unfinished business.

Gordon gave the membership an opportunity to ask the board or staff questions.

Mary Ann Wilson said that she was experiencing difficulty calling out to the villages. Ben replied that he would send a technician to resolve the problem the following day.

Helen Barger said that she had a hard time getting to her phone.

Gordon replied that a crew would meet with her and work up a solution to make it easier for her to get to the phone.

Bruce Warwick asked if, besides the federal cuts, there are other reasons that OTZ is operating leaner. Doug said that the FCC controls 70 percent of OTZ's revenues, so when they cut funding, it limits what OTZ can do in a hurry.

Susan Georgette said that she appreciated the friendly work attitude of the folks at OTZ.

Maureen Nolan said that she appreciated how quickly a crew showed up at her house to take care of a telephone problem.

At this time it was decided to take a break until the election results were complete.

X. Election Results

Gordon thanked Ellen Booth, Lucy Henry, May Douglas, Iva Baker, Iva Smith, Charlie Nazuruk Jr., Suzan Howarth and Clara Walker for helping out.

Gordon introduced Suzan Howarth to present the election results.

Suzan gave them as follows:

District 4 (*Kivalina, Noatak, Red Dog*) – Enoch A. Adams, Jr. (Kivalina) with 33 votes; Isabelle Booth (Kivalina) with 18 votes; Colleen Swan (Kivalina) with 17 votes; Caleb Wesley (Kivalina) with 26 votes; Whittier Burns (Noatak) with 17 votes; Larry D. Jones, incumbent (Noatak) with 141 votes; Joseph Luther (Noatak) with

27 votes; Carol Wesley (Noatak) with 32 votes; and Martha M. Woods (Noatak) with 8 votes; the winner for District 4 was Larry D. Jones (Noatak) with 141 votes.

District 6 (*Kotzebue*) – Chester L. Ballot, incumbent with 323 votes.

District 7 (*Kotzebue*) – Charlie Gregg with 231 votes and Pierre Lonewolf with 114 votes; winner for District 7 is Charlie Gregg with 114 votes.

XI. Drawing of Door Prizes

Ann, Lucy Mae and Harold volunteered to help with the final drawing. Door prizes were drawn and the following winners were announced: attendee Lance Kramer picked the fishing rod and drew mail-in winner Tom and Helen Bolen of Kotzebue to receive the same prize; attendee Ruth Nelson picked the three-piece non-stick skillet set and drew mail-in winner Elizabeth Moore of Kotzebue; attendee Frank Sampson picked the six-piece glass mixing bowls and drew mail-in winner Nelda Swan of Kivalina; attendee Chandra Abeyratne picked the deluxe armchair and donated it to one of the elders, Dolly Sours, and drew mail-in winner Mamie Jorgensen of Kotzebue; attendee Lydia Harris picked the 36 quart Marine Igloo cooler and drew mail-in winner Mack & Eva Henry of Ambler; attendee Lydia Downey picked the sleeping bag and drew mail-in winner Connie Hunnicutt of Kotzebue; attendee Ron Moto picked the twenty-piece flatware set and drew mail-in winner Miles Jr. & Eva Cleveland of Kobuk; attendee Joanne Harris picked the 36 quart Marine Igloo cooler; attendee Judith Stein picked the six-piece glass mixing bowls; attendee Sheila Stein picked the fishing rod; attendee May Douglas picked the Stanley stainless steel thermos; attendee Ed Kootuk picked the sleeping bag; attendee Lucy Mae McConnell picked the deluxe armchair; attendee Caleb Crossan picked the nine-piece fisherman's tool kit; attendee Irene Stalker picked the twenty-piece flatware set.

The Grand Prize drawing: attendee Charlie Gregg picked the VHF package and drew mail-in winner Chester Ticket, Sr. of Selawik; attendee Morris Douglas picked the drum of gas or stove oil and drew mail-in winner Pete & Polly Schaeffer of Kotzebue.

Gordon thanked Ann and all her staff for handing out the door prizes. He also thanked the board of directors for all their work.

XII. Adjournment

Iva Smith moved to adjourn and was seconded by Judith Stein.

The meeting adjourned at 8:35 p.m. Gordon closed by thanking KOTZ Radio and the meeting was adjourned.



**OTZ Telephone
Cooperative, Inc.**

346A Tundra Way
P.O. Box 324 • Kotzebue, Alaska 99752
Phone: 907-442-3114 • 800-478-3111
Fax: 907-442-2123
www.otz.net