

## **Century Communications and Video Accessibility Act of 2010 (“CVAA”)**

The CVAA requires telecommunications companies to make their products and services accessible to people with disabilities, if such access is readily achievable. To clearly show that we recognize the importance of meeting the needs of people with disabilities, we have added a question on our application asking whether the applicant has any disabilities that may inhibit access to service offerings. Additionally, we have posted information about disability related services and company contact at our business office.

In the future, we will be including CVAA related information in the phone book, and marketing materials as well. We will also be looking for meeting the spirit and intent of the CVAA. If you need additional information, or if there is anything that we can do to assist you or someone with disabilities, please contact Ann Howarth at 442-3114.